



AAMVA Leadership Academy

April 13-16, 2026

AAMVA Headquarters

4250 North Fairfax Drive, Suite 1000, 10th Floor

Arlington, VA

All sessions are at AAMVA headquarters unless otherwise indicated.

Breakfast vouchers will be provided for the Westin Hotel restaurant.

Monday, April 13

9:00 am – 10:30 am

Welcome, Overview, and Defining Leadership

AAMVA Leadership welcomes attendees and facilitates a getting-to-know-you exercise that explores personal commonalities and perceptions of leadership.

Ian Grossman, President & CEO, AAMVA

10:45 am – 12:00 pm

Leveraging Your Association: AAMVA, Yeah We Do That....

Learn how your association can help solve your latest business challenges: an overview of AAMVA's products, services, and best practices.

Ian Grossman, President & CEO, AAMVA

12:00 pm – 1:00 pm

Lunch at AAMVA HQ

1:00 pm – 5:00 pm

Building Teams with Collaboration & Innovation

This up-on-your-feet, interactive experiential learning program, uses the tenets of improvisation to strengthen skills related to Team Building, Communication, Creativity & Innovation, and Adaptive Problem Solving.

Bob Kulhan, Business Improv

AAMVA Second Floor Conference Center

6:00 pm – 9:00 pm

Dinner and Bus Tour of Washington DC - Bus leaves from hotel. Please pick up a sandwich dinner box in the hotel lobby before boarding the bus.

Tuesday, April 14

9:00 am – 12:30 pm

Building a Better Workplace with DiSC

Learn about your DiSC style, understand other styles, and build more effective relationships.

Dr. Dorine Lawrence-Hughes, Cooper Consulting Group

12:30 pm – 1:30 pm

Lunch at AAMVA HQ

1:30 pm – 5:00 pm

Conflict Resolution Strategies

Effective conflict resolution strategies strengthen communication, build trust and allow people to collaborate more effectively. This interactive session will enhance those skills.

Lori Daigle, Program Manager, Outreach & Education, Identity Management, AAMVA

Free evening/dinner on your own

Wednesday, April 15

9:00 am – 12:00 pm

What's New in the Jurisdictions?

Members share innovations & current developments in their jurisdictions.

12:00 pm – 1:00 pm

Lunch at AAMVA HQ

1:00 pm – 2:00 pm

Leadership Journey and Lessons Learned

Walter R. Craddock, AAMVA Chair of the Board and Administrator, Rhode Island Division of Motor Vehicles

AAMVA's Chair will share his insights on leadership best practices.

2:00 pm – 5:00 pm

Open Roundtable

The class will have the opportunity to share leadership challenges & problem-solving techniques.

Ian Grossman, President & CEO, AAMVA

Walter R. Craddock, AAMVA Chair of the Board and Administrator, Rhode Island Division of Motor Vehicles

Free evening/dinner on your own

Thursday, April 16

9:00 am – 12:00 pm

Coaching: Supportive and Directive Approaches

Coaching is an effective tool for the continuous growth of an organization. Learn to use a variety of coaching techniques and approaches, depending on the person and the circumstances.

John Purcell, Dale Carnegie

12:00 pm – 1:00 pm

Lunch at AAMVA HQ

1:00 pm – 5:00 pm

Effective Presentation & Speaking Skills

Develop skills to speak with confidence, use vocal range, tone, and gestures for greater impact, and conduct question and answer sessions effectively.

John Purcell, Dale Carnegie

6:00 pm – 9:00 pm

Graduation Reception & Dinner

Westin Hotel, F. Scott Fitzgerald Ballroom B

Friday

Travel home